

### Vendor Conference for the Western District of Missouri Probation and Pretrial Services Office

U.S. PROBATION & PRETRIAL SERVICES OFFICE WESTERN DISTRICT OF MISSOURI

Presented by Stephanie Wiley Drug & Alcohol Treatment Specialist/Contracting Officer



### UNITED STATES PROBATION AND PRETRIAL SERVICES Charter for Excellence

We, the members of Probation and Pretrial Services of the United States Courts, are a national system with shared professional identity, goals, and values. We facilitate the fair administration of justice and provide continuity of services throughout the judicial process. We are outcome driven and strive to make our communities safer and to make a positive difference in the lives of those we serve. We achieve success through interdependence, collaboration, and local innovation. We are committed to excellence as a system and to the principles embodied in this Charter.

#### We are a unique profession.

#### Our profession is distinguished by the unique combination of:

A multidimensional knowledge base in law and human behavior; A mix of skills in investigation, communication, and analysis; A capacity to provide services and interventions from pretrial release through post-conviction supervision; A position of impartiality within the criminal justice system; and A responsibility to positively impact the community and the lives of victims, defendants, and offenders.

#### These goals matter most.

#### Our system strives to achieve the organizational goals of:

Upholding the constitutional principles of the presumption of innocence and the right against excessive bail for pretrial defendants by appropriately balancing community safety and risk of nonappearance with protection of individual liberties;

Providing objective investigations and reports with verified information and recommendations to assist the court in making fair pretrial release, sentencing, and supervision decisions;

Ensuring defendant and offender compliance with court-ordered conditions through community-based supervision and partnerships;

Protecting the community through the use of controlling and correctional strategies designed to assess and manage risk;

Facilitating long-term, positive changes in defendants and offenders through proactive interventions; and

Promoting the fair, impartial, and just treatment of defendants and offenders throughout all phases of the system.

#### We stand by these values.

#### Our values are mission-critical:

Act with integrity.

Demonstrate commitment to and passion for our mission.

Be effective stewards of public resources.

Treat everyone with dignity and respect.

Promote fairness in process and excellence in service to the courts and the community.

Work together to foster a collegial environment. Be responsible and accountable.

Conceived at the Federal Judicial Center's 2000 and 2002 National Chiefs' Conferences.

### MATERIAL PROVIDED

PCRA OUTCOMES SWEAT PATCH PROCEDURES UA & BAT LOG PROCEDURES MONITORING FORM □ SITE VISIT IMPACT OF DECOMPENSATIOI VENDOR MAP **TCU DRUG SCREEN FORM TCU SCORING & INTERPRETATION** □ TREATMENT REFERRAL PROCESS

## IT'S GO TIME!!!!!

OKAY.....

### ADMINISTRATIVE OFFICE REVIEW FINANCIAL AUDIT

I have not provided the actual review instrument

- ALL topics covered today will be looked at by the team.
- Officer expectations will also be noted

# ANSWERS TO THE TEST

- Please have a copy of the statement of work at each facility.
- Consider this a guide of what is expected.
- Make sure the clinicians know the expectations for the service, project code, they are providing.

# LET'S JUMP IN

- **Secure** segregated file system
- Separate testing Separate for
- Remove client files that no longer receive treatment

only client files probation/pretrial service

MAKE SURE YOUR FILE CONTENT IS IN COMPLIANCE WITH SECTION C OF THE **STATEMENT OF WORK** 

### **REFERRAL/ASSESSMENT PROCESS**

### TEXAS CHRISTAIN UNIVERSITY DRUG SCREEN

> PCRA

- Case staffing-officer, specialist/SUSPO and treatment provider
- Assessed to determine the needs/frequency of substance abuse/mental health treatment
- Result-appropriately identified the modality of treatment\*\*\*

### **AUTO-REFERRAL**



#### McConville Form 45 MH Initial 48353 Nikki Hamre to: ReDiscover-KC

Cc: Kimberly A Peete

08/17/2018 03:46 PM Hide Details

From:	Nikki Hamre/MOWP/08/USCOURTS
To:	ReDiscover - KC
Cc:	Kimberly A Peete/MOWP/08/USCOURTS@USCOURTS

#### Please see attached.

This e-mail contains information which: (a) may be LEGALLY PRIVILEGED, PROPRIETARY IN NATURE, OR OTHERWISE PROTECTED FROM DISCLOSURE: and (b) is intended only for the use of the Addressee(s). If you are not the Addressee(s), or the person responsible for delivering this to the addressee(s), you are hereby notified that reading, copying, or distributing this e-mail is prohibited. If you receive this e-mail in error, please telephone us immediately and delete this e-mail from your system

Thank you,

Nikki Hamre Probation Clerk U.S. Probation and Pretrial Services Office Kansas City, Mo. (816) 512-1351 Nikki\_Hamre@mow.uscourts.gov



- E-mail will contain
- 1) the Prob 45
- 2) PSI to be destroyed after 60 days
- 3) TCUDS
- 4) PCRA outcomes
- Documents will be password protected
- Password: mowp

## TREATMENT SERVICE PROGRAM PLAN (FORM 45)

- Service Project Codes
- Co-Pay
- Substance abuse/Mental Health/Sex Offender Treatment authorization.
- Utilize co-occurring project code \*\*\*
- > UA/Sweat Patch Collection
- > Amended Plans
- Length and frequency of Treatment
- Must be signed by the officer & referral agen

## <u>UNITS DEFINED</u> (FOR COUNSELING SESSIONS)

>0-15 minutes of treatment = .5 unit

>16-30 minutes of treatment = 1unit

>31-45 minutes of treatment = 1.5 units

>46 to 60 minutes of treatment = 2 units

All other services are 1 unit regardless of the number of minutes.

## DO NOT CHANGE YOUR COURSE OF TREATMENT WITHOUT AN AMENDED PROG. PLAN 45!!!

When you staff the case with the officer and it is determined that a change in treatment is warranted, wait for the amended 45 before you make any changes.

Document the staffing

Make sure the service you provide is authorized YOU MAY NOT GET PAID

\*\*Do not turn anyone away for testing\*\*



### DOCUMENTARY...



# PCRA & TCUDS

Understanding and Targeting General Criminal Thinking Adapted from the Psychological Inventory of Criminal Thinking Styles, developed by Glenn Walters; Walters (2013) Also adapted from Kroner & Morgan (2013).

Cognitive Immaturity							
Mollification Making Excuses	Cutoff Ignoring Responsible Action	Cognitive Indolence Lazy Thinking	Discontinuity Getting Sidetracked				
<ul> <li>They lay blame for their behavior on external sources and use rationalizations and self-justification to avoid responsibility for their actions.</li> <li>They may talk about inequity and unfairness of life. They try to avoid responsibility for their actions by "proving" to themselves and others that they had no choice but to do crime.</li> <li>In failing to assume responsibility for their decisions and behavior, they are eliminating potential avenues of change and intervention, which in the end only serves to protect the criminal lifestyle.</li> <li>Intervention: use CBT, help them see that injustices do not excuse, or justify their behavior. Encourage them to stop externalizing blame and start taking responsibility for their actions and decisions. They need to accept responsibility for the consequences of their actions and decisions.</li> </ul>	<ul> <li>Commitment to a criminal lifestyle requires that the person possess the ability to eliminate common deterrents to crime. Cutoff is used to eliminate deterrents just as a person shuts off a light switch to darken a room.</li> <li>The phrase: "_uck it" is the most common cutoff observed in inmate populations.</li> <li>However, other cutoffs are possible. Some people, in fact, use drugs as a cutoff. Alcohol to give yourself false courage, heroin to calm down, or cocaine to pump themselves up prior to committing a crime.</li> <li>Intervention: use CBT tools and strategies to help them identify and challenge their thinking patterns, such as "stop and think". Work to help them develop skills to avoid and cope with high risk situations.</li> </ul>	<ul> <li>People who habitually commit crime are as lazy in their thinking they are in their actions and take the path of least resistance, although this path is fraught with pitfalls and booby traps.</li> <li>They have probably taken many short-cuts, knowing full well that these short-cuts may eventually lead to disaster.</li> <li>They are much more interested in pursuing the short-term benefits of crime than worrying about the long-term consequences of a criminal lifestyle.</li> <li>They take an uncritical view of their plans and ideas. They may also be easily bored, and may pursue excitement to compensate for a shallow and under-stimulating inner world.</li> <li>Intervention: use CBT and problem solving. Develop and reinforce their progress increasing AWARENESS of, EVALUATION of and MANAGEMENT of their thoughts</li> </ul>	They are easily sidetracked and distracted by things going on around them.     This lack of consistency in thought and behavior is called discontinuity, and is what often frustrates a person's attempts at long-term change.     They have difficulty maintaining any commitment to change or follow through on commitments and good intentions.     This lack of consistency also gives rise to a "Jekyll and Hyde" pattern in which the person wears two different masks, I when committing crime, the other where in non-criminal activities.     Intervention: discontinuity is the most difficult of the eight thinking styles to address, because the individual is often oblivious to the inconsistency evident in their thinking. Use frequent feedback on discontinuous actions and skill build around goal setting and SMART planning.				

Understanding and Targeting General Criminal Thinking Adapted from the Psychological Inventory of Criminal Thinking Styles, developed by Glenn Walters; Walters (2013) Also adapted from Kroner & Morgan (2013)

Cor	itrol	Egocentrism	Composite & Factor Scales		
Power Orientation Asserting Power over Others	Super Optimism Getting Away With Anything	Entitlement Feeling Above the Law			
<ul> <li>May have a simplistic world view (strong or weak)</li> <li>They try to control their surroundings by dominating activities and people, to counteract their feelings of impotence or powerlessness.</li> <li>Motivated by immediate gratification and interpersonal control</li> <li>External control - (power) Internal control (self-discipline)</li> <li>they put themselves in an "up" position and feel better about themselves by putting another person down.</li> <li>Intervention: through CBT and problem solving. FOCUS - on the development cognitions and skills related to self-discipline.</li> </ul>	<ul> <li>Because people get away with the vast majority of their crimes they can engage in a criminal lifestyle for months, sometimes years, before experiencing the negative consequences of their lifestyle.</li> <li>An attitude of invulnerability develops due to escaping the physical, psychological, and legal consequences of habitual criminality.</li> <li>They convince themselves that they will to escape consequences.</li> <li>However, this only makes their eventual fall that much more dramatic.</li> <li>Intervention: through CBT and the use of the Decisional Balance worksheet (costs and benefits), explore negative consequences of their actions. Work to raise their awareness about the negative consequences of their criminal thinking. Foster motivation to consider new thinking patterns.</li> </ul>	<ul> <li>Before crime can become a reality the person must grant themself permission to commit that particular crime.</li> <li>They may tell themselves that they are entitled to commit crime because they have had a hard life, rough week, or bad day.</li> <li>They can be creative in how they go about granting themselves permission to commit crime (manipulate a conflict with a spouse or employer) to justify committing a crime.</li> <li>This often involves a sense of ownership or privilege and frequently entails the misidentification of wants as needs.</li> <li>Intervention: through CBT, help distinguish between true needs versus wants. Develop a personal inventory of values and goals to raise awareness of discrepancies between values and behaviors.</li> </ul>	Proactive Criminal Thinking: Identifies individuals for whom crime is generally goal directed. If proactive, they tend to expect positive things to come from their criminal behavior (money, status, power). Others may describe them as devious, callous and scheming. Reactive Criminal Thinking: Identifies individuals for whom crime is generally more of a reaction to a situation than planned behavior. Others may describe them as impulsive, and emotional. Self-Assertion / Deception: Measures the tendency to assert one's will over the environment in order to achieve one's objectives regardless of who gets hurt in the process or how unrealistic one's goals may be. Denial of Harm: Associated with rationalization and minimization of the harm done to others as part of one's involvement in a criminal lifestyle.		

Cognitions	Social Networks	Substance Abuse	Education/Employment
ack of SKILL & Motivation to	Antisocial Attitudes: One potential	Antisocial Attitudes: The person harbors antisocial thinking such as	Educational deficit: they have less than a GED or a GED and/or no
<b>Monitor thinking</b> : They are not <b>AWARE</b> of their thoughts prior to the behavior "I wasn't thinking, I just	reason for antisocial networks may actually be the person's antisocial thinking. They may think "it's no fun	<i>drugs should be legal</i> or <i>"the government can't tell me what to do</i>	additional training.
enavior 'I wash I thinking, I just reacted."	being straight" and thus, actively seek out antisocial peers.	with my free time."	Vocational SKILL deficit: no vocational skills or have some level of
Lack the SKILL & Motivation to EVALUATE and MANAGE	Antisocial peers and/or family: The	Poor Coping SKILLS: Some people may use substances in order to deal	trade skills, but no certifications.
antisocial thinking: They are	person may only be exposed to	with their daily lives, e.g., "I need to	Interpersonal SKILLS Deficit:
AWARE of their thoughts but don't EVALUATE or MANAGE them. "1	antisocial peers, i.e., "Everyone I know	have a few drinks after a stressful day	deficits that interfere with being a
new I was thinking about getting	is on probation."	at work," to deal with physical pain, or to deal with other issues for which	good employee, and/or result in problems on the job. Examples - poor
even, but he disrespected me so I had	Lack of contact with prosocial	they have no effective coping	conflict-resolution and/or anger
o punch him."	people/environments: they may not have contact with any prosocial peers,	mechanisms (SKILLS).	management SKILLS.
Antisocial thinking: Proactive -	nor be aware of places or resources	Social Networks: Use may be related	Distorted/antisocial attitudes
purposeful and goal-directed,	from which they may find and develop	to whom the person is spending time	towards employment:
Reactive or an impulsive reaction	prosocial relationships.	with (for example, "all my family	minimum-wage positions are
		drinks") or they may feel pressure	"beneath" them, or making money
Specific criminal thinking styles:	Interpersonal SKILLS Deficit: An	from peers to use when they are	dealing drugs is better than working or, has a sense of entitlement (e.g.,
Mollification: Making Excuses	offender may lack the social SKILLS necessary to attract prosocial peers. In	together.	"my boss can't tell me what to do").
"Everyone in my neighborhood sold	thinking about this driver, one may	Mental Health: Some people may use	my boss can't ten me what to do ).
drugs." Cutoff: Ignoring responsible	ask: "Would I want to be friends with	substances to deal with various mental	Substance abuse: untreated substance
actions; "F\$@% it." Entitlement:	him?" Similarly, the offender may	health conditions, such as depression.	abuse issues interfere with work or
feeling above the law; identifies wants	have poor conflict-resolution		school.
as needs; "they owe me." Power	SKILLS, get angry easily, and get into	Physical Addiction: Some people	
Orientation: Asserting power over	verbal/physical altercations. These	may be physically addicted to a	Medical/Mental Health: a medical o
others and environment; "If I let	characteristics and lack of SKILLS	substance, such as heroin, where	mental issue that impedes them from
someone control me, I'm a nobody." Superoptimism: Getting away with it;	will make him unattractive to	individuals use the substance to avoid	completing essential job tasks (depression that results in calling in
"my PO will let one positive UA slide." Cognitive Indolence: Lazy	prosocial peers.	withdrawal symptoms.	sick frequently.
thinking; "I can't work in fast food. I			Logistical barriers: There may be
can get more money dealing."			legitimate barriers such as
Discontinuity: Getting sidetracked; "I			transportation or childcare, that need
was clean for a week, let's celebrate."			to be addressed.

Cognitions	Social Networks	Substance Abuse	Education/Employment
Collaboratively explore their drivers for this risk factor via the Behavioral Analysis (BA). Use OARS Identify antisocial attitude/thinking styles through PCRA, BA, their comments, and their actions. Explore attitude toward supervision (level of engagement). Use cognitive model & CBT based worksheets. Model, commend, reinforce and reward prosocial thoughts, comments, & behaviors. Refer for Cognitive Behavior Therapy (CBT) & share PCRA & PICTS results with provider. Collaborate to create goals and plans to address this risk factor. Skill build with rehearsals Continuously explore their motivation to change/address this risk factor and drivers.	<ul> <li>Collaboratively explore their drivers for this risk factor via BA.</li> <li>Use OARS</li> <li>Collaboratively explore current peers &amp; relationships (BA).</li> <li>Monitor associations through observations, discussions, &amp; 3rd-party contacts.</li> <li>Explore how they spend their free time (used more wisely?)</li> <li>Discuss, identify, &amp; encourage any identify dentify, encourage any identified prosocial interests.</li> <li>Is there a referral that can be made to a secondary interest?</li> <li>Affirm &amp; reenforce prosocial activities &amp; associations.</li> <li>Identify &amp; disapprove of negative associations &amp; activities.</li> <li>Consider a carefully evaluated community service placement to introduce them to prosocial models, relationships, activities.</li> <li>Collaborate to create goals and plans to address this risk factor.</li> <li>Reinforce milestones and accomplishments.</li> <li>Skill build with rehearsals</li> <li>Cog Model, Relapse Prevention Tools &amp; Problem Solving</li> <li>Continuously explore their motivation to change/address the drivers of this risk factor.</li> </ul>	<ul> <li>Collaboratively explore their drivers for this risk factor via BA.</li> <li>Use OARS</li> <li>Current use vs. history of use.</li> <li>Explore drivers of their use (antisocial attitude, poor coping skills, social networks, mental health, physical addiction).</li> <li>Discuss &amp; monitor their identified relapse triggers.</li> <li>Refer for treatment. Monitor attendance, participation and application of treatment content.</li> <li>Collaborate with treatment provider to address drivers.</li> <li>Discuss &amp; review treatment materials and concepts.</li> <li>Observe treatment session(s) with higher-risk offenders.</li> <li>Random/Scheduled testing (urinalysis, sweat patch, breath).</li> <li>Monitor for use through 3rd-party contacts (family, employer, significant others).</li> <li>Reinforce milestones and accomplishments.</li> <li>Identify &amp; address warning signs/red flags.</li> <li>Skill build with rehearsals</li> <li>Relapse prevention tools &amp; Problem Solving</li> <li>Continuously explore their motivation to change/address the drivers of this risk factor.</li> </ul>	<ul> <li>Collaboratively explore their drivers for this risk factor via BA.</li> <li>Use OARS</li> <li>Review &amp; discuss work history for pattern(s) of behavior that negatively impacted previous education and/or employment.</li> <li>Explore education/employment interests &amp; goals.</li> <li>Identify &amp; discuss obstacles (transportation, resume, interview skills, authority issues, team issues, timeliness, effort, work ethic, etc.).</li> <li>Develop plan to address (referrals, Second Chance Act Funds, soft skills, gib search).</li> <li>Explore benefits of employment who secured (income vs. expenses) (too much free time?).</li> <li>Collaborate to create goals and plans to address this risk factor.</li> <li>Skill build with rehearsals</li> <li>Relapse prevention tools &amp; Problem Solving</li> <li>Continuously explore their motivation to change/address the drivers of this risk factor.</li> </ul>

THIS IS HUGE!!
Here's why...

- Pretrial/Probation Officer attendance during treatment session.
- Program & Treatment Plans
- Introduction & Facilitate
   Communication
- Ensure client understands purpose & his responsibilities (Expectations)
- Corroborate information
- Set the tone
- > Ensure client does not Triangulate.

## COMMUNICATE MONTHLY WITH ASSIGNED OFFICER

### Officer ensures Tx is sufficient, but not greater than necessary

 Officer ensures client understands the Tx plan & requirements

 Officer ID's and assists in resolving Tx obstacles (schedule/transportation)

 Officer alleviates fears/misconceptions of client by discussing/talking openly of Tx. This may help in motivating client.

Set up for success past supervision

## **GOALS OF TREATMENT**

- THE SINGLE MOST CONSISTENT FINDING IS NO DOCUMENTATION OF COMMUNICATION.
- Get credit for the work you are doing. Officer's and providers both indicate regular contact.
- SO, MH & SA treatment needs to be provided in an integrated fashion\*\*\*
- Officer and Vendor are both responsible for the documentation\*\*\*
- Establishes the case was monitored\*\*\*.
- Contact should primarily be in person and via phone. Contact should NOT be only email and text.
- These contacts should establish an ongoing collaboration.
- Use positive incentives to encourage pro-social behavior & reinforce progress\*\*\*
- Work with client to develop relapse prevention & reinforce positive change.
- Firstname\_lastname@mow.uscourts.gov

- Odd behavior, under the influence or confrontational.
- Failure to attend or participate in treatment
- If they refuse to sign COC- indicate on the COC "refusal" and send it in anyway.
- Failure to submit to testing
- Admit to drug use
- If they try to be slick<sup>®</sup>

TIMELY NOTIFICATION OF NONCOMPLIANT BEHAVIOR

PROB 46 (Rev. 06/10) This form must be completed and submitted w MONTHLY TREATMENT REPORT each monthly billing. Additional sheets may b											
1. PROGRAM NAME: 1a. PROVIDER NAME:						OVIDER NAME:		2. DATE OF CURRE	ENT TX PLAN (ATTACH I	REVISIONS):	
3. CLIENT NAME: 3a. PACTS NO.						CTS NO.	4. FOR PERIO	4. FOR PERIOD COVERING:			
						LIENT	7. CLIENT EN	RI OVED-			
J. FILLE NO.	1.1		FILME.		s 💷 N			No 🗆 Student	Other		
8. CONTACTS SINCE LAST REPORT           a. Date         b. Service (Name & No.)         c. Length of Contact         d. Comments (No Shows, Tardiness, Issues Addressed)         e. Copary (amount) (amount)											
a. Date	b. S	ervice	(Name & No	)	c. Le	ngth of Contact	d. Comme	d. Comments (No Shows, Tardiness, Issues Addressed)			
-			1		9	. URINE TEST	ING RECO	RD		·	
COLLECTED		Scheduled Sa	Sample N		_	ng Use Admitted	COLLECTED	SPECIAL TESTS REQUESTED	TEST RESULTS (Positive Negative)	Copay (annovine collected)	
	Yes	No	Insuf. Qty.	Stal	l No	Yes (specify drug)		-			
					_			ATMENT PROC	RESS		
a. Describe th	е пеаш	ient go	aus address	ea this	month (-	Met 🛄 Not Met	t):				
1. D						14 16		•			
0. Describe an	iy steps	taken	oy the citer	it thus i	month toy	vard these goals (	Positive	(vegative):			
e Decembe an	u aheta	-1	e catha cho th	a elier		tered this menth.					
C. Describe an	ly ousia	cies of	setodcas u	le cilei	ii encoun	tered this month:					
d Deceribe or			the DO/DS/	0.000		port the client in tr	and a start of the start of the	a nant manth.			
a Describe of	ie anda	ie way	me PO/PS	o can a	ree verees	port die chent in d	eaunent over u	ie new monut.			
							<i>(</i> <b>--</b> )				
e. li continued	i treatin	ent is i	recommend	ed, dis	cuss the p	plan for next month	i ( <u> </u>	nded 📃 Not Reco	mmended):		
1. Discuss you	ir obser	vations	s or the clie	ut s be	navior an	a commutment to t	reatment ( <u> </u> Po	ositive 📃 Negative	g:		
_											
g. Comments:											
h. Overall Pro SIGNATURE OF	gress: F COUN	A SELOR	cceptable	Un 🗆	acceptabl	e		DATE			
				_							
						JTION: ORIGE	VAL CON	NTRACTOR.			
P	rint		S	ave /	As				Res	et	

## MONTHLY TREATMENT REPORTS

- YOU MUST ADDRESS ALL COMMENTS AS REQUIRED ON MTR
- Feel free to modify your progress notes to address our MTR question's
- Summarize client activities during the month
- Notes must be relevant meaningful and individually prepared.
- Record all contacts with clients on MTR.
- Record all contact with clients, officer, psychiatrist,,and case manager. In progress notes

### ASSESSMENTS/EVALUATIONS

- Ensure ALL assessments/evaluations are prepared in accordance with the requirements in section C of the SOW
- Treatment recommendations must take into consideration the clients needs, strength and readiness for treatment.
- (SOW example)

## TREATMENT PLANS

- INITIAL TREATMENT PLAN
- 1) Modality
- 2) Intensity
- 3) Anticipated duration of treatment
- 4) Measurable goals
- 5) Measurable objectives
- 6) Target completion dates
- Subsequent treatment plans should contain measurable goals and document need for continued treatment.
- Need for continued treatment
- Treatment plans should be completed every 90 days
- Consider PCRA outcome in plan
- Ensures intensity and anticipate duration of treatment commensurate with client risk level\*\*\*

Ensure that treatment plans are present and include:

- (a) short and long-term goals for the defendant(s)/offender(s);
- (b) measurable objectives;
- (c)type and frequency of services to be received;
- (d) specific criteria for treatment completion and the anticipated time-frame;
- (e) documentation of treatment plan review (including defendant's/offender's input), and continued need for treatment, if necessary (at least every 90 days).
- Theplan should include information on family and significant others involvement (i.e., community support programs, etc.).

TREATMENT PLANS AS DEFINED IN SOW  For those of you who do not provide your treatment plans (you know who you are) (if you wonder if it is you, it probably is) we need them immediately

Please email
 <u>Nikki\_Hamre@mow.uscourts.gov</u>
 your initial and subsequent
 treatment plans by December 1.

I have a list and I'm checking it twice!

## WE NEED THE TREATMENT PLANS

Staff with USPO/USPSO and completion within 15 days of discharge.

- Document the staffing
- Officer will provide an amended 45 discontinuing services.\*\*\*
- Discuss client's overall adjustment.
- Reason for termination and prognosis.

Relapse prevention issues.

\*TREATMENT DISCHARGE SUMMARY\* Ensure that a typed discharge summary is submitted to the USPO/USPSO within 15 calendar days after treatment is terminated.

- The summary shall outline the reason for concluding contract services, (i.e., the defendant/offender responded to treatment and treatment is no longer needed, or the defendant/offender failed to respond to treatment).
- Additionally, the discharge summary shall include recommendations for community-based aftercare that the defendant/offender can readily access.
- In all cases, the discharge status (i.e., successful discharge, unsuccessful discharge, interruption of treatment, etc.) shall be clearly stated.

### DISCHARGE SUMMARY AS DEFINED IN SOW

- PSI is still in file
- No updated treatment plan
- No documentation of PO contact
- Services not being provided per P45
- Releases not signed
- Officer contact not documented
- No indication of officer notification of no-shows
- > No release of information
- > Outdated Certifications on wall
- > Building certifications outdated
- > No treatment plans after 90 days.

### COMMON FINDINGS FOR ONSITE AUDIT

- >please notify the DATS and the USPPO assigned
- Please refer to Page C-78, Vendor Testimony
- Provide testimony including attendance; drug test results; general adjustments; medication; response to treatment; test results and treatment programs
- Do not create, prepare, offer or provide any opinions or reports, whether written or verbal that are not required by the SOW and the treatment program unless such action is approved in writing by the Chief US Probation Officer.

SHOULD YOU BE CALLED TO TESTIFY IN COURT... Please, please, please...

-Make sure your company name is on the top of every log sheet

- Fax your log sheets daily to (816) 512-1313 or scan and email to mow\_drugtests@mow.uscourts.gov

- Per SOW- you are required to notify the PO within 24 hours of a positive drug test or no-shows. Faxing in your log sheet daily meets this requirement.

-Note No shows on log sheet OR complete and send Notice of No-Show/Stall form

-Make sure you fax or email both application and removal log sheet.

# DRUG TESTING LOGS

#### POST CONVICTION SWEAT PATCH LOG

Vendor Location/Site:

U.S. Probation and Pretrial Services Office Kansas City, Missouri

Fax to 816-512-1313 OR scan and email to: mow\_drugtests@mow.uscourts.gov EACH DAY

PACTS ID #	NAME	SPECIMEN BARCODE NO.	DATE/TIME APPLIED	date/time Removed	MARK OCCURRENCES	
					PATCH COMPROMISED Y/N – Briefly Explain	Was UA taken?
PHARMCHEK #						
PHARMCHEK #						
PHARMCHEK #						
PHARMCHEK #						
PHARMCHEK #						
PHARMCHEK #						
#### POST CONVICTION UA and BAT LOG

VENDOR NAME/LOCATION

U.S. Probation and Pretrial Services Office Kansas City, MO 64106

### Fax to 816-512-1313 OR scan and email to: mow\_drugtests@mow.uscourts.gov\_EACH DAY

Date	ID#	Name	Specimen No.	Collector Initials	Comments		
(signature he	ere)				Why was UA taken? CodeAPhone Walk-In/PO ordered Compromised/late patch	Was it observed? YES INO UA Result: BAT result:	
(signature he	ere)				Why was UA taken? CodeAPhone Walk-In/PO ordered Compromised/late patch	Was it observed? YES INO UA Result: BAT result:	
(signature he	ere)				Why was UA taken? CodeAPhone Walk-In/PO ordered Compromised/late patch	Was it observed? YES INO UA Result: BAT result:	
(signature he	ere)				Why was UA taken? CodeAPhone Walk-In/PO ordered Compromised/late patch	Was it observed? YES NO UA Result: BAT result:	
(signature he	ere)				Why was UA taken? CodeAPhone Walk-In/PO ordered Compromised/late patch	Was it observed? YES INO UA Result: BAT result:	

#### NOTICE OF NO-SHOW/STALL FOR FEDERAL DEFENDANTS/OFFENDERS

US Probation/Pretrial Officer :	FROM:		AGENCY NAME:				
JJS Probation/Pretrial Officer :	FAX TO: 816-512-1313						
PACTS ID#:							
Courselor/Staff Member Name:	Defendant/Offender Name:						
Individual counseling Date/Time:	PACTS ID#:						
Group counseling Date/Time:	Failed to report for scheduled appoin	tment/testing as n	noted below:				
Psych Eval     Date/Time:     Assessment     Date/Time:     Med Monitoring     Date/Time:     Scheduled UA (No Show)     Date/Time:     Scheduled Patch Change     Date/Time:     Client called     Client called     Client called     Client calle	Individual counseling	Date/Time:					
Med Monitoring       Date/Time:         Scheduled UA (No Show)       Date/Time:         Scheduled VA (Stall)       Date/Time:         Scheduled Patch Change       Date/Time:         Failed to Make Copayment       Date/Time:         Client called      Client did not call         COMMENTS:      Client called							
Scheduled UA (No Show) Date/Time:	Assessment	Date/Time:					
Scheduled UA (Stall) Date/Time:	Med Monitoring	Date/Time:					
Scheduled Patch Change Date/Time: Failed to Make Copayment Date/Time: Client calledClient did not call COMMENTS:	Scheduled UA (No Show)	Date/Time:					
Failed to Make Copayment Date/Time: Client calledClient did not call COMMENTS:	Scheduled UA (Stall)	Date/Time:					
COMMENTS:							
COMMENTS:	Failed to Make Copayment	Date/Time:					
Counselor/Staff Member Name:	Client calle	d	Client did not call				
	COMMENTS:						
			<b>-</b>				
	Counselor/Staff Member Name:						

No shows?
Won't engage
Disruptive in group
Refuses to make copay
Admin fee

## DISCUSSION

billing is due by the 10<sup>th</sup> of every month.

This is a finding!!!!

I would strongly encourage you to do so to ensure you get paid in a timely manner.

Please e-mail Part A & B to Teresa\_Greeley/MOWPT/08/USCOURTS.GOV

# NEWS FLASH... THIS JUST IN...



# NO STAPLES PLEASE I AM PETTY. I OWN/IT!

### PART "A" IS GENERATED BY PART "B"

		ADMINISTRATIVE OF TREAT	FFICE OF THE UN MENT SERVICES		OURTS
	BOC: 2530 (Probati or BOC: 2527 (Pretr		alth Treatment (PART A)	- Kansas City	
Ι.	Judicial District	Missouri Western - Prot	bation	3. B.P.A.#	0866-2016-""MH
2.	Vendor	PRE-FILLED		4. Service	Spreadsheet will include Contract #
	a. Address:	PRE-FILLED	_	Delivery Month:	Month of Service(s)
			_	5. Total # Individuals	
	b. Telephone:	PRE-FILLED	_	Served:	
		to clients under the terms of the celved from either the client or	the United States Dist	rict Court.	← Signature Required
		sceived from either the client or	the United States Dist	rict Court.	← Signature Required
	compensation has been re	sceived from either the client or	the United States Dist	rict Court. trator	
	compensation has been re	coelved from either the client or 7. QUANTITY	Authorized Adminis 8. UNIT PRICE	net Court. trator 9. TOTAL PRICE	
	6. PROJECT CODE 1201 1202 5011	Control to the client or 7. QUANTITY	Authorized Adminis 8. UNIT PRICE 0.15	rict Court. trator 9. TOTAL PRICE 0.15	
	6. PROJECT CODE 1201 1202 5011 5030	7. QUANTITY 1.00 2.00	Authorized Adminis 8. UNIT PRICE 0.15 1.50	nd Court. trator 9. TOTAL PRICE 0.15 3.00	
	6. PROJECT CODE 1201 1202 5011 5030 6000	7. QUANTITY 1.00 2.00 2.00	Authorized Adminis 8. UNIT PRICE 0.15 1.50 140.00	nct Court. Irator 9. TOTAL PRICE 0.15 3.00 280.00	
	compensation has been re           6. PROJECT CODE           1201           1202           5011           5030           6000           6010	7. QUANTITY           1.00         2.00           2.00         6.00	Authorized Adminis 8. UNIT PRICE 0.15 1.50 140.00 47.00	rict Court. trator 9. TOTAL PRICE 0.15 3.00 280.00 282.00	
	6. PROJECT CODE           1201           5011           5030           6000           6010           6015	7. QUANTITY 1.00 2.00 2.00	Authorized Adminis 8. UNIT PRICE 0.15 1.50 140.00	nct Court. Irator 9. TOTAL PRICE 0.15 3.00 280.00	
	compensation has been re           6. PROJECT CODE           1201           1202           5011           5030           6000           6010	7. QUANTITY           1.00         2.00           2.00         6.00	Authorized Adminis 8. UNIT PRICE 0.15 1.50 140.00 47.00	rict Court. trator 9. TOTAL PRICE 0.15 3.00 280.00 282.00	
	6. PROJECT CODE           1201           1202           5011           5030           6000           6010           6020	7. QUANTITY           1.00         2.00           2.00         6.00	Authorized Adminis           Authorized Adminis           8. UNIT PRICE           0.15           1.50           140.00           47.00           47.00	nct Court. trator 9. TOTAL PRICE 0.15 3.00 280.00 280.00 0 282.00 658.00	
	6. PROJECT CODE           1201           1202           5011           5030           6000           6015           6020           6030	7. QUANTITY           1.00           2.00           2.00           1.00           1.00           1.00           1.00           1.00           1.00           1.00           1.00           1.00           1.00           1.00           1.00           1.00           1.00	Authorized Adminis 8. UNIT PRICE 0.15 1.50 140.00 47.00	rict Court. trator 9. TOTAL PRICE 0.15 3.00 280.00 282.00	
	6. PROJECT CODE           1201           1202           5011           5030           6000           6010           6020           6030           6040	7. QUANTITY           1.00           2.00           6.00           14.00           2.00	the United States Dist Authorized Adminis 8. UNIT PRICE 0.15 1.50 140.00 47.00 47.00 75.00	nct Court. Irator 9. TOTAL PRICE 0.15 3.00 280.00 282.00 658.00 150.00	
	6. PROJECT CODE           1201           1202           5011           5030           6000           6010           6020           6030           6040	7. QUANTITY           1.00           2.00           6.00           14.00           2.00	the United States Dist Authorized Adminis 8. UNIT PRICE 0.15 1.50 140.00 47.00 47.00 75.00	nct Court. Irator 9. TOTAL PRICE 0.15 3.00 280.00 282.00 658.00 150.00	
	6. PROJECT CODE           1201           1202           5011           5030           6000           6010           6020           6030           6040	7. QUANTITY           1.00           2.00           6.00           14.00           2.00	the United States Dist Authorized Adminis 8. UNIT PRICE 0.15 1.50 140.00 47.00 47.00 75.00	nct Court. Irator 9. TOTAL PRICE 0.15 3.00 280.00 282.00 658.00 150.00	
	6. PROJECT CODE           1201           1202           5011           5030           6000           6010           6020           6030           6040	7. QUANTITY           1.00           2.00           6.00           14.00           2.00	the United States Dist Authorized Adminis 8. UNIT PRICE 0.15 1.50 140.00 47.00 47.00 75.00	nct Court. Irator 9. TOTAL PRICE 0.15 3.00 280.00 282.00 658.00 150.00	
	6. PROJECT CODE           1201           1202           5011           5030           6000           6010           6020           6030           6040	Contract         Contract of the client	the United States Dist Authorized Adminis 8. UNIT PRICE 0.15 1.50 140.00 47.00 47.00 75.00	nct Court. trator 9. TOTAL PRICE 0.15 3.00 280.00 282.00 658.00 150.00 120.02 120.02 1493.17	
	6. PROJECT CODE           1201           1202           5011           5030           6000           6010           6020           6030           6040	7. QUANTITY           1.00           2.00           2.00           14.00           14.00	the United States Dist Authorized Adminis 8. UNIT PRICE 0.15 1.50 140.00 47.00 47.00 75.00 120.02	nct Court. trator 9. TOTAL PRICE 0.15 3.00 280.00 282.00 058.00 150.00 120.02	

THE SECTION ABOVE POPULATES BASED ON PART B ENTRIES. PLEASE DO NOT MANUALLY CHANGE. PLEASE NOTE THAT ALL VENDORS DO NOT PROVIDE ALL THE SERVICES NOTED ABOVE.

- 1201 Transportation for Clients Administrative Fee (5% of 1202) 1202 Transportation for Clients
- 5011 Mental Health Intake Assessment = Per Assessment & Report (No Units) 5030 Psychiatric Evaluation = Per Evaluation & Report (No Units)

- 50/30 PSychiatric Evaluation = Per Evaluation a report (no onits)

   6000 Case Management Services = per 30 minutes (1 unit)

   6010 Individual MH Counseling = per 30 minutes (1 unit)

   6015 Individual Dual Disorder Counseling = per 30 minutes (1 unit)

   6020 Group Mental Health Counseling = per 30 minutes (1 unit)

   6030 Family Mental Health Counseling = per 30 minutes (1 unit)

   6040 Prescribed Medication(s) / Actual Cost = Sign-In Log Must Show Signature that Medications were

   6051 Individual Environe = ner Visit (No. Liner)

   6051 Medication Monitoring = Per Visit (No Units)

Co-Pay Received Copayments Collected by Vendor = Sign-In Log Should Note Copayment Made 1501 5% of Copayments Collected by Vendor

### PART "B"

Post Conviction or Pretrial Services

Page\_2\_of\_2\_

#### ADMINISTRATIVE OFFICE OF THE UNITED STATES COURTS TREATMENT SERVICES INVOICE Mental Health Treatment

INVOICE DETAIL

Fil-In the relevant information. The total units of each service rendered and their unit price will be transferred to the involce on 1 (PART B)

Pre-Filled Vendor's Name 0866-2016-\*\*MH

Entries below will automatically to	atal and cam	to Droh Rumm	In Tab				
End les below will automatically t	2.CLIENT			E OHANTITY	6. UNIT		8. CO-PAY
		3. DATES OF		5. QUANTITY			
1.CLIENT NAME	NUMBER	SERVICE	RENDERED	(UNITS)	PRICE	7. COST	REQUIRED
Please use name on the Program	PACTS#				\$ -	ş -	ş -
Plan - Form 45 authorization for					ş -	s -	ş -
services					\$ -	s -	<b>S</b> -
					\$ -	\$ -	\$ -
Please list all services of referral					5 -	5 -	5 -
- see below examples					\$ -	5 -	
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DOL, Jalle	1204007		6015				
			0015	6.00			
					ş -	ş -	ş -
DOE, John	2234567		5011	1.00			
			6015	8.00			
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WILEY, Stephanle	4234567		6010	6.00	\$ 47.00	\$ 282.00	ş -
			6040	2.00	5 -	\$ 150.00	
			6051	1.00	\$ 120.02	\$ 120.02	5 -
			1202	2.00		\$ 3.00	
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This is an Excel Spreadsheet formatted with all the correct project codes and prices for your contract.

- Supporting documentation for meds: receipt from pharmacy.
- Monthly treatment Reports-Need to be filled out
- Sign in Logs-identify service-no project codes. Patch≠ IC, time and out
- Sign in logs must match MTR.
- > Any evaluations which were ordered

## PART "C"-SUPPORTING DOCUMENTS

### The Statement of work outlines expectations of Sign in logs

- Defendant/offender shall sign for every service received.
- Documents any co-payment
- Group logs- vendor shall ensure that a defendant/offender signing an entry in the Daily log cannot see the names or signatures of other defendants/offenders.

# SIGN IN LOGS

## SIGN IN LOG

### WESTERN DISTRICT OF MISSOURI U.S. PROBATION MONTHLY SIGN-IN LOG

Agency

Client

Counselor

USPO

Month

DATE	SERVICE	TIME BEGAN	TIME ENDED	CO-PAY	OFFENDER'S SIGNATURE	COMMENT

- Please refer to G.3, page G-1 for the Mandatory requirements for invoices.
- Submit a Part "A" & "B" with an original copy of the invoice with the Monthly treatment report, daily log, urinalysis log, sweat patch log and daily travel log, if applicable.
- Make sure supporting documents are in the same order as part "B".
   Alphabetical order is greatly appreciated<sup>©</sup>

# INVOICING

## INVOICING: OUR PROCESS

- Once the invoice and supporting documents are received, I go through each document and compare it to part "B".
- If anything is missing, your billing person will be contacted and you will be given the opportunity to provide the missing information
- If you are unable to do so, the amount will be subtracted from your total invoice.
- If you should have billed us more or less units, you will get an e-mail from Teresa Greeley notifying you of the change.
- Our automated system will give us error reports.
- If you have double billed us, by accident, we will know.

- > Authorized Administrator has no signature
- Make sure Client name matches Prob. 45
- Client number is the PACTS number, which is on the Prob. 45
- If individual did not receive services, do put them on part B
- Project codes provided under service rendered is contractual. Use drop down box.
- Co-pays- please provide documentation and put on Part B
- > Sweat patches billed when they are removed.
- > Submit monthly bills separately.
- > 1010- unobserved UA's and compromised sweat patches
- > 1011- NIDT-

## AND ANOTHER THING

- Make sure to separate invoices for Pretrial Services (BOC 2527) and Probation
- If you have both a mental health and substance abuse BPA or NCPO, please separate the two invoices and provide documentation for each
- A MTR is not needed for testing only.

## THAT'S ALL I HAVE TO SAY ABOUT THAT©

### We have almost 80 vendors (see list)

>We get boxes of billing from some.

- It is very helpful for us when we receive your billing that you have organized it and provided the documentation to the best of your ability.
- Do mistakes happen? Yes.

>Trust me, I know.

>Ask questions before you submit billing

# PLEASE UNDERSTAND

## I SMILE TO HIDE HOW COMPLETELY OVERWHELMED I AM.

 We utilize both Urinalysis and Sweat Patch to test for drug use. 3 months sweat
 patch/3months CAP\*\*\*

The Sweat Patch is our primary testing instrument.

Keep in mind our local need.

- Guidelines for Unobserved UA's.

DRUG TESTING

### Unobserved UA's- use a specimen cup and send it to the lab

- All positive results need to be sent to lab.
- Log sheets aren't faxed daily
- >CAP no shows are not reported.
- >UA not taken for compromised sweat patch. All are sent to lab.

## COMMON MISTAKES- UA PROCESS

 Should you discuss the validity of the testing instrument or nanogram levels.

 You should discuss the concerns regarding relapse.

# UNDER NO CIRCUMSTANCES

### You will help us collect data

Page C-71 states, vendor shall provide a written quarterly profile on all (one report on all or one report on each) defendants/offenders discharged from the program each quarter (see Attachment J.1).

# PROGRAM DISCHARGE

## DID SOMEONE SAY LUNCH?

